



Director's Report
February 2026

Porzio Update: Assemblyman Karabinchak proposed our bill for introduction on Tuesday February 24th - A4527!

<https://www.njleg.state.nj.us/bill-search/2026/A4527>

At this stage, it does not show committee reference but it is likely to go the Assembly State and Local Government Committee. This is exciting progress!

New Account Portal: The account portal was released, but not without a few hiccups. We discovered a couple of glitches related to display and the count of items for holds, history, etc. We quickly reported these and they've already released a patch a week after the launch to address the most pressing issues. The next release is scheduled for **March 3rd** and will include Account Linking capability for the patron and final fixes for known issues. The **April 7th** release is scheduled to include ILS Lists functionality and a new method for staff to manage their own showcases.

Vega Reports: We were selected to be an early adopter and development partner for the Vega Reports platform. Innovative has been investing in a Metabase platform for all it's customers so that data can be examined across all their products, and the new Vega Reports platform is the first step. I attended the kickoff call and they showed us the initial designs of what data is going to be available from Vega Discover; User search habits, user interactions with the catalog and showcases, along with expected data such as unique visitors, etc. Once we have access to the platform we'll be sharing more.

Polaris Upgrade: We've completed the upgrade of our test server to Polaris 8.0, and have scheduled our overnight upgrade of production for the evening of March 10th. We tested QZ tray functionality on the test server and it looks like everything has been resolved in this release.

Annual Report Statistics: 2025 stats were distributed to Directors towards the end of January for use in filling out their annual reports. eLibraryNJ's OverDrive data was also shared.

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STELLACon Location: Elisa has been proactively reaching out to some local hotels that have conference center spaces looking for a ballroom and several breakout rooms as options for when planning begins for STELLACon. Since we want to be sure to lock in a date for the Fall, we'll likely need to select a location soon after the Outreach Committee starts to meet again.

SmartPay Distribution: The second half of 2025 has been calculated, and checks will be going out to member libraries right after this meeting.

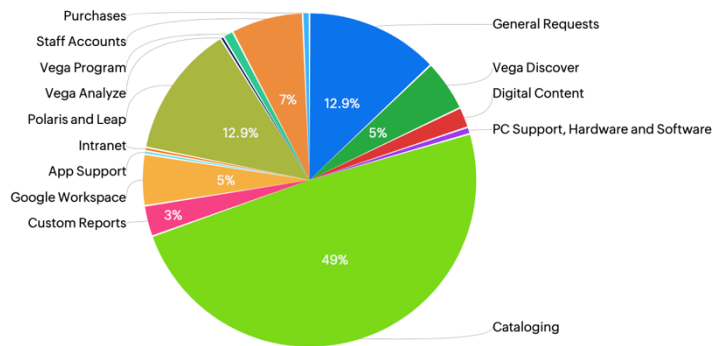
New Google Workspace Library: Milltown has been added to our Google Workspace with their own domain name and is now live.

Zebra Scanners: After having some trouble with the previous supplier, we were able to obtain better pricing and faster shipment from Naka Technologies for the Zebra scanners that we recommend and support for member libraries. We've ordered 5 to maintain a local stock for fast delivery for any library orders.

Microsoft Azure / Google Workspace: Mike and Atul have been testing out the Microsoft Azure cloud solution along with capabilities from Google Workspace to see if it serves as a viable option instead of replacing our on-premises servers. Going with a cloud hosted product may provide more resiliency and flexibility for our staff while keeping costs low.

January Help Desk Statistics – 302 tickets:

Monthly Ticket Report (302) [🔄](#)



Statistical Summary Data:

	January	December	Change
Total Bib Records	1,062,924	1,063,421	-0.05%
Total Items	3,385,916	3,391,159	-0.15%
Check Outs	327,818	314,673	4.01%
Unique Borrowers	40,974	40,202	1.88%

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Holds Placed	48,959	39,976	18.35%
New Bibs Added	5,717	3,775	33.97%
New Items Added	15,094	11,059	26.73%
New Patrons Added	3,871	3,177	17.93%

Respectfully Submitted,

Eric P. Lozauskas
Executive Director